# SAULT COLLEGE OF APPLIED ARTS AND TECHNOLOGY SAULT STE. MARIE, ONTARIO



#### **COURSE OUTLINE**

**COURSE TITLE:** Small Business Entrepreneurship

CODE NO.: BUS216 SEMESTER: Three

**PROGRAM**: Business

AUTHOR: John Mitchell Frank O'Connor

**DATE**: Sept **PREVIOUS OUTLINE DATED**: Sept

2009 2008

**APPROVED:** "Penny Perrier" Sept/09

Chair DATE

TOTAL CREDITS: 3

PREREQUISITE(S): None

**HOURS/WEEK:** 3 hours/week

for 15 weeks

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#### I. COURSE DESCRIPTION:

S. M. E. Entrepreneurship incorporates the theory and practice related to planning a new enterprise. This course is intended tie together subject material in the business program and to lead small business people and entrepreneurs in a logical and sequential way through the steps in developing a business plan. The ability to create and implement a business plan is a critical skill for potential small business owners and as such a central focus of this course.

## II. LEARNING OUTCOMES AND ELEMENTS OF THE PERFORMANCE: Upon successful completion of this course, the student will demonstrate the ability to:

- 1. Relate the personal, economic, social, political, and cultural variables which impact on a small entrepreneurship or small business from an entrepreneurial point of view

  Potential Elements of the Performance:
  - Identify the rewards and drawbacks of entrepreneurial careers.
  - Analyze the various types of entrepreneurs, entrepreneurial management style, and entrepreneurial ventures.
  - Discuss several factors that indicate a readiness for entrepreneurship.
  - Define small business and identify the importance of small business.
  - Analyze the competitive advantage and assess features of the organization of the organization itself that support competitive advantage.
  - Identify and compare strategy options for building a competitive advantage.
  - Define market segmentation and its related strategies.
  - Relate the concept of niche marketing to its importance to small business.
  - Discuss the importance of sustaining competitive advantage.
  - Analyze the reasons for starting a new business rather than buying an existing business or acquiring a franchise.
  - Evaluate the different startup ideas.
  - Identify the factors that determine whether an idea is a good investment opportunity.
  - Examine the reasons for buying an existing business.
  - Summarize the four basic approaches for determining a fair value for a business.

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2. Develop a new venture Business Plan taking into consideration the nature of small business and incorporating its functional areas of ownership, human resources, marketing, financial and operations from an entrepreneurial point of view.

Potential Elements of the Performance:

- Answer the question "What is a business plan?"
- Explain the need for a business plan from the perspective of both the entrepreneur and the investor.
- Describe what determines how much planning an entrepreneur and a management team is likely to do.
- Outline the practical suggestions to follow in writing a business plan and outline the key sections of a business plan.
- Identify the sources of assistance in writing a business plan.
- Describe small business marketing
- Apply the methods of forecasting sales.
- Identify the components of a formal marketing plan.
- Explain how customer satisfaction influences loyalty.
- Illustrate the key characteristics of consumer behaviour.
- Describe the components of a firm's total product offering.
- Evaluate the communication process and the factors determining a promotional mix.
- Discuss the methods of determining the appropriate level of promotional expenditure.
- Identify the advertising options for a small business.
- Discuss the role of cost and demand factors in setting a price.
- Apply break-even analysis and markup pricing.
- Identify specific pricing strategies.
- Estimate the amount of financing a new or existing business will need.
- Analysis the types and sources of financing available.
- Evaluate the choice between debt and equity financing.
- Discuss the most important factors in the process of obtaining start-up financing.
- Describe the characteristics and value of a strong management team.
- Identify the common legal forms of organization used by small business and describe the characteristics of each.
- Identify factors to use in choosing among primary legal forms of organization.
- Describe the effective use of boards of directors and advisory councils.
- Explain how efficiency can be achieved in the layout of a physical facility.
- 3 Prepare oral and written reports in an appropriate manner with

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### use of electronic media appropriately to communicate effectively

#### Potential Elements of the Performance:

- Create a power point presentation of the business plan
- Deliver the presentation

#### III. TOPICS:

- 1. Entrepreneurship and the need for competitive advantage.
- 2. Family Enterprise, Start-up, and Buyout Opportunities
- 3. Franchising Opportunities
- 4. Developing an Effective Business Plan as related to topics 5-9
- 5. Marketing Research and Product Strategy
- 6. Promotional and Pricing Strategies.
- 7. Financing Requirements and Sources of Financing
- 8. Selecting the Management Team and Form Of Organization
- 9. Choosing the Location and Planning the Facilities

#### IV. REQUIRED RESOURCES/TEXT/MATERIALS:

Business Plan to Business Reality 2<sup>nd</sup> Ed. - James R. Skinner

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#### V. EVALUATION PROCESS/GRADING SYSTEM:

I. Term Test 25%

The test will assess the student's knowledge of the application of personal, economic, social, political and cultural variables which impact on a small entrepreneurship or small business from an entrepreneurial point of view.

#### 2. Comprehensive Business Plan

75%

The business plan will reinforce the nature of small entrepreneurship and small business to the function areas of ownership, human resources, marketing, financial and operations from an entrepreneurial point of view.

All of the following components must be computer generated. It would be advisable for students to backup their work both to disk and their drive at Sault College. A lost or damaged diskette will not be an acceptable reason for a late or incomplete assignment.

Step	Description
Part 1	Select a Business Opportunity
Part 2	Vision or Mission Statement
Part 3	Company Overview
Part 4	Product and/or Service Plans
Part 5	Marketing Plan
Part 6	Management Plan
Part 7	Operating Plan
Part 8	Financial Plan
Part 9	Appendix of Supporting Documents
Part 10	Table of Contents
Part 11	Title Page
Part 12	Executive Summary and Bound Complete Report

Further details on these components are provided in the textbook and supplementary material wil be distributed in class.

In order to be successful in this course all of the components listed above must be completed and submitted to your professor in an acceptable manner.

It is expected that 100 percent of your business plan be completed and submitted on time as it would be in a real world environment. Students should understand that bankers, accountants, advertising executives and other professional advisors are busy people and must schedule their work by appointment. This self-discipline is absolutely essential to success in business as it will be in this course.

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As a general rule of thumb most entrepreneurs anticipate potential problems and complete their material well ahead of schedule. In rare situations of legitimate medical or family emergency students (entrepreneurs) may need to rely on the support and cooperation of team members in order to meet the required deadlines. In a real world environment, partnerships dissolve when partners fail to contribute fairly to a venture. Similarly, if you find that your team members are not participating fully, you may choose to dissolve your partnership. In that situation individual parties would be required to submit separate documents.

**Classroom preparation** – Students should read and reflect on textbook material before coming to class.

Attendance – Students are required to attend class on a regular basis because that is consistent with the "real world". Missed classes deprive others of your insight and perspective and you are deprived of their insight and perspective. Modern business practices and learning principles support the concept of participation. Attendance is recorded. To be excused students must provide an acceptable written and dated explanation of their absence – either before the absence (if it can be reasonably anticipated) or within a day or two upon returning. A verbal explanation is always appreciated but it is considered insufficient to change my records of your attendance. Chronic absenteeism may require further documentation.

**Behaviour** – Students should respect the diversity and dignity of others in the class.

The following semester grades will be assigned to students in postsecondary courses:

		Grade Point
<u>Grade</u>	<u>Definition</u>	<u>Equivalent</u>
A+	90 - 100%	4.00
Α	80 - 89%	4.00
В	70 - 79%	3.00
С	60 - 69%	2.00
D	50 – 59%	1.00
F (Fail)	49% or below	0.00
CR (Credit)	Credit for diploma requirements has been	
	awarded.	
S	Satisfactory achievement in field	
	placement or non-graded subject areas.	
U	Unsatisfactory achievement in field	
	placement or non-graded subject areas.	

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X A temporary grade limited to situations with extenuating circumstances giving a student additional time to complete the requirements for a course.

NR Grade not reported to Registrar's office.

W Student has withdrawn from the course without academic penalty

#### VI. SPECIAL NOTES:

#### Course Outline Amendments:

The professor reserves the right to change the information contained in this course outline depending on the needs of the learner and the availability of resources.

#### Retention of Course Outlines:

It is the responsibility of the student to retain all course outlines for possible future use in acquiring advanced standing at other postsecondary institutions.

#### **Prior Learning Assessment:**

Students who wish to apply for advance credit transfer (advanced standing) should obtain an Application for Advance Credit from the program coordinator (or the course coordinator regarding a general education transfer request) or academic assistant. Students will be required to provide an unofficial transcript and course outline related to the course in question. Please refer to the Student Academic Calendar of Events for the deadline date by which application must be made for advance standing.

Credit for prior learning will also be given upon successful completion of a challenge exam or portfolio.

Substitute course information is available in the Registrar's office.

#### **Disability Services:**

If you are a student with a disability (e.g. physical limitations, visual impairments, hearing impairments, or learning disabilities), you are encouraged to discuss required accommodations with your professor and/or the Disability Services office. Visit Room E1101 or call Extension 2703 so that support services can be arranged for you.

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#### Communication:

The College considers **WebCT/LMS** as the primary channel of communication for each course. Regularly checking this software platform is critical as it will keep you directly connected with faculty and current course information. Success in this course may be directly related to your willingness to take advantage of the **Learning Management System** communication tool.

#### Plagiarism:

Students should refer to the definition of "academic dishonesty" in *Student Code of Conduct*. A professor/instructor may assign a sanction as defined below, or make recommendations to the Academic Chair for disposition of the matter. The professor/instructor may (i) issue a verbal reprimand, (ii) make an assignment of a lower grade with explanation, (iii) require additional academic assignments and issue a lower grade upon completion to the maximum grade "C", (iv) make an automatic assignment of a failing grade, (v) recommend to the Chair dismissal from the course with the assignment of a failing grade. In order to protect students from inadvertent plagiarism, to protect the copyright of the material referenced, and to credit the author of the material, it is the policy of the department to employ a documentation format for referencing source material.

#### Student Portal:

The Sault College portal allows you to view all your student information in one place. **mysaultcollege** gives you personalized access to online resources seven days a week from your home or school computer. Single log-in access allows you to see your personal and financial information, timetable, grades, records of achievement, unofficial transcript, and outstanding obligations. Announcements, news, the academic calendar of events, class cancellations, your learning management system (LMS), and much more are also accessible through the student portal. Go to <a href="https://my.saultcollege.ca">https://my.saultcollege.ca</a>.

#### Electronic Devices in the Classroom:

Students who wish to use electronic devices in the classroom will seek permission of the faculty member before proceeding to record instruction. With the exception of issues related to accommodations of disability, the decision to approve or refuse the request is the responsibility of the faculty member. Recorded classroom instruction will be used only for personal use and will not be used for any other purpose. Recorded classroom instruction will be destroyed at the end of the course. To ensure this, the student is required to return all copies of recorded material to the faculty member by the last day of class in the semester. Where the use of an electronic device has been approved, the student agrees that materials recorded are for his/her use only, are not for distribution, and are the sole property of the College.

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#### Attendance:

Sault College is committed to student success. There is a direct correlation between academic performance and class attendance; therefore, for the benefit of all its constituents, all students are encouraged to attend all of their scheduled learning and evaluation sessions. This implies arriving on time and remaining for the duration of the scheduled session.

#### **Tuition Default:**

Students who have defaulted on the payment of tuition (tuition has not been paid in full, payments were not deferred or payment plan not honoured) as of the first week of November will be removed from placement and clinical activities. This may result in loss of mandatory hours or incomplete course work. Sault College will not be responsible for incomplete hours or outcomes that are not achieved or any other academic requirement not met as of the result of tuition default. Students are encouraged to communicate with Financial Services with regard to the status of their tuition prior to this deadline to ensure that their financial status does not interfere with academic progress.